

HEARING-IMPAIRED WIRELESS PHONE

Phones that will work with your hearing aid.

We offer several handsets at different price levels that have been tested and rated for use with hearing aids.

LEVEL A: \$250+

Kyocera E4811 Dura XV Extreme Plus Rating: M4, T4 (very tele-coil compatible) FCC ID: V65E4810

iPhone 16 (5G) 128GB; 256GB

iPhone 16 Pro (5G) 128GB; 256GB

iPhone 16 Pro Max (5G) 256GB

iPhone 16 Plus (5G) 128GB; 256GB

iPhone 15 (5G) 128GB; FCC ID: Rating M3, T4 (very tele-coil compatible)

iPhone 15 Plus (5G) 128GB; FCC ID: Rating M3, T4 (very tele-coil compatible)

Google Pixel 9 (Obsidian) 128GB; FCC ID: Rating: Hearing Aid Compatible (HAC-2019/M3,T3)

Google Pixel 9 Pro (Obsidian) 128GB; FCC ID: Rating: Hearing Aid Compatible (HAC-2019/M3,T3)

Google Pixel 9 Pro XL (Obsidian) 128GB; FCC ID: Rating: Hearing Aid Compatible (HAC-2019/M3,T3)

Samsung A26 128GB 5G; HAC-2019 / M3, T3

Samsung A36 128GB 5G, HAC

Samsung Galaxy S25 128GB HAC

Samsung Galaxy S25 Ultra 256GB HAC

Samsung Galaxy Z 7 Flip 256GB HAC

Google Pixel 10 128GB ASHA, HAP, LE AUDIO, M3/T4

Google Pixel 10 Pro 128GB ASHA, LE AUDIO, M3/T4

Google Pixel 10 Pro XL 256GB HAC

iPhone 17 256GB, 512GB M4/T4

iPhone 17 Pro 256GB M3/T4

iPhone 17 Pro Max 256GB M3/T4

iPhone Air 256GB, 512GB M3/T4

LEVEL B: \$100-\$250

Motorola G Play XT 2271 FCC ID: IHDT56ZH1 Rating: M3, T3 (mostly tele-coil compatible)

Samsung A16 5G 128GB, rated M3/T3

LEVEL C: \$100 and less

TCL 4058G- Flip 2, rated M4/T4

To reach the FCC HAC webpage <https://www.fcc.gov/hearing-aid-compatibility-wireless-telephones>

Testing is Important

These handsets have been tested and rated for use with hearing aids for some of the wireless technologies that they use. However, there may be some newer wireless technologies used in these phones that have not been tested yet for use with hearing aids. It is important to try the different features of these phones thoroughly and in different locations using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of the handset for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Explanation of HAC and Rating System

Hearing Aid Compatibility (HAC) for wireless devices.

Hearing aids do not always function well with wireless handsets. Hearing aids operate by using a microphone to pick up sound waves, converting the sound waves into electrical signals to be amplified. Distortion or amplification of unwanted sound (noise) often occurs.

The FCC's hearing aid compatibility requirements address hearing aids that operate in either of two modes – acoustic coupling (“M” rating) or inductive coupling (“T” rating).

Hearing aids operating in acoustic coupling mode receive through a microphone and then amplify all sounds surrounding the user, including both desired sounds, such as a telephone's audio signal, and unwanted ambient noise.

Hearing aids operating in inductive coupling mode turn off the microphone to avoid amplifying unwanted ambient noise, instead using a tele-coil to receive only audio signal-based magnetic fields generated by inductive coupling-capable telephones.

The FCC's “M” and “T” ratings indicate whether a handset can be expected to function well with a hearing aid and are generally marked clearly on the handset packaging. The “M” or “T” rating does not guarantee that the handset will function without distortion or noise, so CarolinaConnect Mobile recommends that you test the handset before purchasing.

Levels of Functionality

CarolinaConnect Mobile offers HAC-Compatible handsets and devices in all major price categories, including low-cost (“C” level) (<\$100), moderate-cost (“B” level) (\$100-\$250), and high-end/feature-rich (“A” level) (>\$250). Costs generally correlate with the number of features, but, if through experience, CarolinaConnect Mobile finds that a certain handset contains features that work well with hearing aids, such as volume control, it will be labeled accordingly with an “A” level for functionality.

CarolinaConnect Mobile's sales staff is trained to assist all existing and prospective customers looking for a HAC-compliant device/handset. HAC-compatible handsets and devices vary in their inherent “levels of functionality,” but typically at least one (1) HAC-compliant handset/device with features and services typical of its price category can be found that meets each customer's price range.

For more information or if you have questions, please contact us at 803.785.3455, option 4, or email at info@carolinaconnect.com.